

Martin Goode MRICS LTD

PRIVACY STATEMENT

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you fill in one of the forms on our website we collect the personal information you give us such as your name, address, email address and any other information you supply within our web forms.

When you browse our website, we also automatically receive your computer's internet protocol (IP) address, both LAN and WAN, this is used in order to customise your experience and to supply us with more detailed information in the event there is an error.

With your permission we may use the details you provided in order to contact you about any services that you have requested and to keep you up to date with the status of any on going services.

We may also use the information you provide us in order to tailor the service you requested to you or to provide you with a quote for a service you may have requested.

SECTION 2 - CONSENT

How do you get my consent?

When you provide us with personal information to complete an application we request that you consent to T & Cs (Terms and Conditions) and privacy policy, thus giving us permission to collect, use and store any of the information that you fill in within our forms.

How do I withdraw my consent?

If for some reason you decide to withdraw your consent for us to use, store, disclose or to contact you we may no longer be able to supply or complete service that you initially requested (e.g. homebuyers report or valuation etc.).

You may request to withdraw your consent by:

Emailing: martin@mrics.org

or Calling: 0900 530 800

SECTION 3 – DISCLOSURE AND DATA SHARING

We may disclose your personal information if we are required by law to do so. We may also share your information with your estate agent or key holder in order to complete the service that you requested from us.

We will not share any information with other parties that we believe is not necessary in order to provide you with the service in question.

SECTION 4 – Martin Goode MRICS LTD

Your data is stored within our data storage & our databases. We store your data securely behind security software and firewalls, where we see necessary, we may also use encryption to keep your data safe.

SECTION 5 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and review service providers have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular certain providers may be located in or have facilities that are located in a different jurisdiction than either you or us. If you choose to proceed with the interaction of our website that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in the UK and your transaction is processed by a payment gateway located in a different country, then your personal information used in completing that transaction may be subject to disclosure under that country's legislation.

Once you leave our website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our website, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

SECTION 6 - SECURITY

To protect your personal information, we take reasonable precautions to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

Information on provided to us on the website is secured using SSL (Secure Socket Layer) that makes it harder for you information to be as easily accessed during its transmission from your computer to

out servers. Our web server also uses a secure emailing system in order to contact you with a receipt in the form of a copy of the information that submitted within the web forms.

SECTION 7 - AGE OF CONSENT

By using this site and/or agreeing to our privacy policy and terms of service you are declaring to us that you are at least the age of majority (in most cases 18). You must meet the minimum legal contract age in order to use our services and other third-party services on our site or that we use to complete the survey, report or other service that you have provided.

SECTION 8 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact us at martin@mrics.org or call us on: 01900 530 800

Declaration of key terms:

Us, we, our - Means the company of Martin Goode MRICS LTD.

Third-party - Means any services or systems provided to us by another company or organisation.

Parties – any person(s), company or organisation not including us.